

Managed Services

Cost-effective, efficient and reliable management and maintenance of your IT systems to give you peace of mind

“Oxford Computer Group’s reputation and the technical expertise that they bring... means they’re the leader, they’re the obvious choice.”
Gary, Security Company

- ✓ I want to spend less time managing existing systems, and more time on strategic goals.
- ✓ I’m worried that one of my specialist team members will leave and operations will grind to a halt.
- ✓ It’s hard to keep up with changes in security technology and I’m concerned that my organization may be open to attacks.
- ✓ I want my highly-skilled staff to stop having to do routine, administrative and time-consuming tasks.
- ✓ I want to reduce my compliance attestation costs.
- ✓ The cost of in-house support is too high, and I need to be able to predict future costs accurately.

Outsource your identity, access, and device management operations to Oxford Computer Group.

What we can do for you

Our **managed services** will eliminate expensive and time-consuming management and maintenance of your systems. We offer:

- **Proactive services** System monitoring, event correlation, preventative maintenance, capacity management.
- **Reactive services** Fault and threat detection, incident management, problem management.
- **Request fulfillment** User and device lifecycle management.
- **Reporting** Operational, governance, and forensic reporting.
- **Service reviews** Volume, performance, and capacity metrics, service improvement, and suggestions for the future.
- **Staff augmentation** Our architects and consultants can augment your team when you need them.

What you get

- Predictable and competitive costs.
- Rapid threat detection and remediation action.
- Support in complying with regulatory requirements.
- More time to spend on key business objectives.
- Measurably improved services.
- The latest information about new technologies, opportunities and threats.
- Peace of mind - if a staff member leaves it won't be a problem.

Why choose Oxford Computer Group?

- **Track record** For more than ten years, we have provided managed services to organizations large and small in the US, UK, and Germany, including Fortune 100 enterprise environments.
- **Award-winning** We have won Microsoft’s Partner of the Year award seven times, and been finalist ten times.
- **Technical expertise** OCG’s specialist team of architects and consultants have expertise as deep as it is broad and follow industry best practices.
- **In the know** Our close working relationship with Microsoft product group managers and engineers means we are always up to date with technical developments.
- **Value** A high proportion of our business is from repeat customers who value our service, pricing and long-term commitment.

Contact us today

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Let’s discuss where you are now, where you want to be...and how we can help.